

# Peer Support Officer

Support Zone | Part-Time | Up to 3 hours per week (term time) |  
£12.21 per hour

*This role represents students engaging with the Union's peer support schemes, working with the VP Support to attract volunteers and promote peer support opportunities. This Officer gathers student feedback from across the Union's membership, in particular from peer support service committees, and ensures this feedback is contributed to Union decision-making.*

*This role would particularly suit students with experience as a volunteer or Committee Member for a Union peer support service interested in developing their skills in leadership, communication, and advocacy.*

## Responsibilities

*Representing students:*

- **Gather and share student feedback on peer support at University** with the VP Support, Union staff, and University staff where relevant
- Engage with and consult peer support service committees and volunteers to **increase participation in Union decision-making**, including promoting student voice opportunities such as Union Forum and Union elections
- **Attend and contribute to Zone Committee meetings and Union Forum**, and to attend key student voice meetings including Student Voice Forum

*Engaging with students:*

- Work closely with the VP Support to **shape the delivery of peer support** at the Union
- With the VP Support, Union staff, and the Union's Communications team, **promote peer support services** to increase participation in peer support opportunities
- **Network with peer support service committees and volunteers,**

including attending key events and supporting key Union campaigns

*Being part of the Officer team:*

- **Deputise for the VP Support** at University or Students' Union meetings, committees, and activities when required
- Work independently and in collaboration with other Officers and Union staff to **deliver own manifesto goals**
- **Represent the Union and the elected Officer team positively and professionally**, engaging positively with students, other Officers, and Union and University staff

## Person Specification

	Essential	Desirable
Experience		
Current student at the University of Surrey	X	
Continuing as a student at the University of Surrey in September 2026	X	
Committed to upholding the values of the Students' Union	X	
Committed to abiding by the rules of the election	X	
Awareness of current student issues and priorities		X
Awareness of the Students' Union's current activities and strategy		X
Interest in improving the student experience		X
Enthusiastic with an open-minded, flexible approach to work		X
Experience in volunteering to provide peer support at Surrey Students' Union, e.g. as a Nightline, Welfare Watch, or Talk Together Committee Member or volunteer		X